

PUBLIC ANNOUNCEMENT

Lewisburg Electric System often get reports from customers who have been taken advantage of by scammers using different cons to get personal information or cash in fraudulent ways.

Common scams involve:

1. Callers asking customers to send a pre-paid debit card to pay their bill or to replace equipment.
2. Callers threatening disconnection of service if payment is not received immediately.
3. Callers targeting small businesses during peak hours, such as restaurants at lunch time. The scammers try to catch employees off guard to gain account information, and to instill fear that the power will be turned off.

In all cases, the scammers are trying to defraud customers. They often target elderly people and small businesses that are fearful their electricity may be turned off unless they comply immediately. These scammers usually have a little bit of information about you and will try to persuade you to provide more so they can gain access to your bank accounts, credit cards, or just to get cash from you.

Lewisburg Electric System reminds customers not to provide personal information or comply with any requests for payments unless they are confident with whom they are speaking. **BEFORE YOU DO ANYTHING, HANG UP AND CALL LEWISBURG ELECTRIC SYSTEM** at 931-359-2544 to ask questions about anyone contacting you about your bill or claiming to be with the Utility.

Please be aware that this is an industry wide problem that has affected many utilities across the country. Lewisburg Electric System is working with local authorities to stop this unauthorized activity.