

Lewisburg Electric System now accepts **Online credit card payments and Online check (E-check) payments** through LES's Official webpage. LES encourages customers to take advantage of these convenient online payment options. If you are interested in these services, please visit; www.lewisburgelectricsystem.com and "click" the Pay Online tab and log-in to create your customer profile. Once you have completed your profile, bill payments can be made immediately. Customers will access their profile when making future payments.

Payment by phone is now available during LES's regular business hours. Payment by phone is an automated program. Customers will need to set up their customer profile to access this service. To set up your profile please visit the LES Official webpage at: www.lewisburgelectricsystem.com and "click" the Pay Online tab and log-in. Please call the LES office if you would like a LES Customer Service Representative to assist you in setting up your profile. Once your profile is complete, you may use this automated service to make payments.

Note: There is a convenience fee when using these services. The E-Check fee is \$1.40 per every \$300 and the Credit/Debit Card fee is \$3.95 per every \$300. Customers will be notified of the charges at the time of transaction. Fees are subject to change.

If you have any questions, please call 931-359-2544 and a Customer Service Representative will be happy to assist you. Office hours: Monday-Friday, 8 a.m. to 5 p.m.

Important: If you are disconnected for non-payment, need to transfer service, or set up new service, you must come into the LES office during regular business hours. Any payments made for disconnected services using the payment options listed above, will not be recognized until the following business day. All additional fees and charges will apply.

Non-Refundable Service Charges: There is a non-refundable reconnection charge for accounts that were disconnected for non-payment; \$25 for reconnection during normal business hours / \$45 for reconnection after regular business hours.

Example: If your service has been disconnected for nonpayment, the above charges will apply in addition to the amount you were disconnected for before service will be reconnected.